



## BEAUTIFUL BORDEAUX 2024

### TRANSFER & CONTACT INFORMATION



#### **Ship: The Scenic Diamond**

Please review the following important information regarding the commencement and conclusion of your tour. Should you have any queries regarding any of these details, please feel free to contact us.

**Flight to Destination:** Please ensure you check with the airline to confirm the departure times of your flights between 48 to 72 hours prior to departure. It is important you arrive at the airport at least two hours + in advance for international flights. This will allow you to check in your baggage and pass-through customs.

If you have pre-booked complimentary group airport transfers (*those guests arriving to Bordeaux airport October 29 and have submitted their flight information prior to 4 weeks of embarkation*) with us, you will be met by a Scenic River Cruise representative at the airport on October 29. Please note that transfers must be pre-arranged with us prior to two weeks of your cruise in your home country and cannot be arranged or purchased from the KRC representatives at the airport.

**Guests with Pre-Booked Transfers:** Upon arrival into (BOD) Bordeaux International Airport, please ensure that you have collected all your baggage prior to clearing customs. Advance to the Arrivals Hall, where our KRC / Scenic River Cruise representative will assist you with your transfer to your Ship. Please look out for the Scenic River Cruise K River Cruise sign.

In the event that you are unable to locate our Representative or you miss your transfer due to unforeseen circumstances, our representative phone number is (France country code **+351 963 622 294** or ships contact: **+33 / (0) 6 73 83 02 51** or **+33 / (0) 6 73 83 07 38** should you require further assistance.

Guests will be transferred as a group from the airport at specific times based on average arrival times. If guests wish to transfer on their own, please let your airport cruise representative know you will not be partaking on the scheduled group transfer. The Ship is approximately 30 minutes from the airport and 10 minutes from the Bordeaux City Center. Taxis are readily available to transfer from hotels for those guests overnighing the day before in Bordeaux.

**Guests Under Own Arrangements:** Please make your way to the Scenic Diamond, embarkation (check-in) from 14:00. Meeting the Ship – Location: The Scenic Diamond will be docked beginning at 10:00am on Tuesday, October 29 at **Bordeaux docking location** Quai des chartrons, 33000 Bordeaux, France. Ship is approximately 30 minutes from the airport and 10 minutes from the Bordeaux City Center. Taxis and Ubers are readily available and inexpensive.

**Bordeaux docking location: Quai des chartrons, 33000 Bordeaux, France**

**Check-in begins at 14:00.** Guests have the option of arriving to the ship and dropping off their luggage from 10:00a on which will be stored on the sundeck and explore the area at leisure. Guests will not be permitted to stay on the ship until check-in at 14:00.

Our dock is centrally located close to the Bordeaux city center; the ship can call for taxis or you can order an uber where guest can be taken to the center of Bordeaux allowing numerous sightseeing opportunities in the area. Ship will depart promptly at 18:00 upriver. If guests miss the scheduled embarkation time (18:00), please contact the ship. Guests will be responsible for meeting the ship at its next port of call which will arrive the same evening at 21:00 into Bourg; about 45 minutes taxi ride from the airport or city center – and will be docked there overnight.

**Ship Reception Phone Number: +33 / (0) 6 73 83 02 51 or +33 / (0) 6 73 83 07 38**

**Kosher River Cruises USA & Israel office: +1 310-237-0122**

**Pre-check-in arrivals:** Guests arriving prior to check in will be able to leave their luggage outside the ship (under supervision) from 10:00 onwards. Due to local regulations and guidelines from the port authority and the provisioning of the ship, guest will not be allowed onboard until approximately check-in at 14:00.

**Check-in:** Check-in is after 14:00. Most of the ship's facilities, including your stateroom or suite, will not be available until after 14:00. We appreciate your understanding and cooperation. Complimentary coffee, water and light snacks will be available for your enjoyment beginning only at 15:30 at the lounge. Please note ship services will not be available for guests until after 14:00. General programming will begin at approximately 17:30. Please see your onboard daily schedule when you arrive for exact times and details on programming.

#### **Departing the Tour in Bordeaux**

#### **Disembarkation by 9:30am on November 5**

Guests with Booked Airport Transfers: Pre-arranged complimentary group departure transfers are operated from the pier to the airport. Your tour director will reconfirm your departure transfer details. Those not returning to airport may order taxis to be taken to your destination of choice. Your onboard tour director can advise further information.

**Final arrival into Bordeaux:** We plan to arrive at Bordeaux in the afternoon of November 4. We will be able to accommodate guests with early morning departures on November 5.