

2024 PANAMA & COSTA RICA TRANSFER & CONTACT INFORMATION



Ship: Emerald Azzurra

Embarkation Location Address in Panama City's Cruise Port: Fuerte Amador cruise terminal

Arrival Panama City Airport January 16: Transfer Information

Ship Contact: Emerald Azzurra

Tel: US Satellite phone number: +1 954 526 7254

Email: gs.emeraldazzurra@emeraldcruiises.com

Disembarkation Location Address in Costa Rica: Puerto Caldera, Costa Rica

Arrival Panama City Airport: January 14 & 15 registered Pre-Tour group transfer information

Transfer and Operator Local Phone Number: **Tel +(507) 398 0541 Cell +(507) 6674 7547**

Hotel information: **Bristol Hotel Panama: C. Aquilino de la Guardia, Panama City. Tel: +507-294-7878**

Panama City arrival, group airport transfer instructions on January 14 & 15 (for registered pre-tour guests): Upon arrival, please collect your luggage and exit through the sliding doors near the luggage carousels. Then look for the "Truly Panama" representative waiting for you who will be holding a "KRC Expeditions" sign.

Panama City arrival, group airport transfer instructions on January 16: Those guests arriving PTY on January 16 should collect their luggage and exit through the sliding doors near the luggage carousels. Then look for the Emerald Azzurra representative who will be waiting for you holding an **Emerald Cruises** sign. Scheduled group transfers have been arranged. If you choose to transfer on your own on the day of embarkation, please inform the transfer representative prior to leaving the airport.

Guests in Panama City prior to January 16 (not registered for pre-tour) transfer on own to ship: Please transfer on your own to the Panama City cruise port: Fuerte Amador Cruise Terminal. It is approximately a 25-minute drive from Panama City Center to the Fuerte Amador cruise terminal. Your local hotel can easily arrange taxi service upon request. Please note joining our pre-tour guests from their hotel to port transfer on January 16 is not possible due to port & customs regulations.

Ship will depart at approximately 22:00 on January 16. All guests are required to be onboard by 20:00.

Included Transfers:

January 16-23: Airport PTY to ship and ship to airport SJO.

Pre Tour – Panama City January 14 & 15-23: Airport PTY to hotel, hotel to ship, and ship to airport SJO.

Guests who arrive outside of transfer guidelines: Please note guests who arrive outside of transfer guidelines due to missed or delayed flights should contact the ship to possibly plan to meet the ship during its tour. Please note that due to the remoteness of our program it may be difficult for guests to “catch up” to the vessel. Ship will depart at approximately 22:00 on January 16. All guests are required to be onboard by 20:00. If further assistance is required, please do not hesitate to call the Azzurra guest reception. *Again, we highly recommend that passengers take out travel insurance for those unforeseen issues that may arise during travel, that may cause you to be delayed or miss your cruise.*

Emerald Azzurra Contact Information

Tel: US Satellite phone number: +1 954 526 7254

Email: gs.emeraldazzurra@emeraldcruiises.com

Kosher River Cruises USA & Israel office: +1 310-237-0122

Check-in: Check-in is after 15:30. Most of the ship’s facilities, including your stateroom or suite, will not be available until after 15:30. We appreciate your understanding and cooperation. Complimentary coffee, open bar and light snacks will be available for your enjoyment beginning only at 16:00 in the lounge. Please note that ship services will not be available for guests until after 16:00. General programming will begin at approximately 17:30. Please see your onboard daily schedule when you arrive for exact times and details on programming.

Disembarkation January 23 – Costa Rica

Group airport transfer from the Azzurra to San Jose (SJO) airport will depart Puerto Caldera at approximately 9:00 am on January 23. Please note the boat is scheduled to arrive Puerto Caldera Costa Rica at approximately 8:00 am on January 23. You will be informed the night before of the specific transfer time with your bags tagged accordingly. This will be the only group transfer. It will take approximately 2 hours’ drive from the port to the airport. We have recommended in our materials that all guests arrange flights after 14:00 to ensure that you have ample time to check-in for your flight. You may be able to arrange directly with the ship’s reception for a private taxi service with payment made directly to the taxi service or ship’s reception for those guests not interested in transferring with the group.

****Please note schedules and docking times are subject to change***

PRE-TOUR PANAMA CITY – JANUARY 15-16

For those guests taking part in our pre tour program please review your schedule and instructions below.

Contact Information 24/7

Contact: Marco Alvarez

Email: operations@trulypanama.com

Tel +(507) 398 0541

Cell +(507) 6674 7547

Hotel: The Bristol: <https://www.bristolpanama.com>

January 14: Guests arriving and registered for an additional night hotel January 14

Transfer from Tocumen International Airport (PTY) to City Hotel

Welcome to Panama City: You will be picked up at Tocumen International Airport upon the arrival of your flight and privately transferred to your hotel in Panama City just 30 minutes away. Right after exiting customs at the airport, you should look for a Truly Panama sign with your family's last name, which will be held by our representative.

Meals: N/A

January 15: Pre-Tour Program

Welcome to Panama City: You will be picked up at Tocumen International Airport upon the arrival of your flight and privately transferred to your hotel in Panama City just 30 minutes away. Right after exiting customs at the airport, you should look for a Truly Panama sign with your family's last name, which will be held by our representative.

Roundtrip Transfer for Dinner (meat meal): 19:00

Today you will be pick up at your hotel and privately transferred to the kosher restaurant to enjoy a delicious dinner. Your guide & driver will be waiting for you at the restaurant to take you back to your hotel. For those guests arriving on late flights that will arrive to hotel after 19:00, we will supply a takeout dinner in your hotel room.

Meals: D

January 16: City Tour & Transfer to Ship

Shul & Breakfast: This morning guests have the option of joining the 6:15 am Mincha minyan at the Beth El Ashkenazi Shul in Panama City. A buffet style breakfast will be served at the shul after services.

Included: Transfers to shul, private buffet breakfast at shul.

Notes: A second shuttle will leave the hotel at 7:00 am for those who prefer to arrive to shul for breakfast only.

Notes: It is very important to leave the shul at 8:00 am to get to the canal on time to see the ships transiting.

Tour: Half Day Old Quarter & Panama Canal: We begin our day with a visit to the Panama Canal. Here your guide will introduce you to some of the most important and unique details of this marvel of engineering. You will learn about the history and construction of the first set of locks at the Visitor's Center and Museum and will have the opportunity to watch massive vessels transit through the locks.

Next, we begin our tour of Panama City, your guide will illuminate some of the highlights of this tropical metropolis. Start with a visit to the picturesque Casco Viejo, commonly called the walled city. Casco Viejo was founded by the Spaniards in 1673 after the First City of Panama (Old Panama) was destroyed. Together with Old Panama, the Casco Viejo is recognized as a UNESCO World Heritage Site and is appreciated worldwide for its unique historical and artistic value. The neighborhood's character comes alive with a walk through its narrow cobblestoned streets. You will have the opportunity to appreciate this area's beautiful colonial and neoclassical architecture, squares, and monuments, while learning more about the history and culture of the city.

Schedule: Departure from shul at 8 am.

Duration: Approximately 4 hours

Includes: Transportation from and to the hotel, admission tickets, bilingual guide.

What to Bring: Comfortable clothing and shoes, sunglasses, camera, hat, sunscreen.

Roundtrip Transfer for Lunch (dairy meal)

After touring we will transfer to the kosher Restaurant and enjoy a delicious buffet style lunch. Your driver will be waiting for you at the restaurant to take you back to your hotel at approximately 13:30.

Meals: B, L

Transfer to ship: We have requested a late check-out (approximately 14:00) from the hotel. Please note this is at the discretion of the hotel and will depend on its next day's availability. Transfer to the ship will be at approximately 15:00. It is approximately 20-minute drive from hotel to the ship.

**Please note schedules and docking times are subject to change*

QUICK TIPS & OUR STAFF RECOMMENDATIONS

Casual Dress: This will be a very laid-back cruise; we recommend comfortable light clothes – will be in a warm tropical climate. Dinner dress is casual nice, Shabbat is of your own personal choice.

Washer & dryers onboard: Pack light, there are free self-serve washers & dryers onboard (detergent provided), or paid laundry services.

Religious items: Siddurim etc.....

Bug Spray & Sunscreen Lotion

Beach / Water Shoes: Recommend for our water activities and zodiac beach landings.

Motion sickness aids (if susceptible to motion sickness): We recommend Meclizine which is a prescription patch from your physician. Dramamine can be purchased over the counter at your local drug store. *Please note this is only a recommendation with final decision to be made between the patient and their physician.

Wi-Fi: There is free satellite Wi-Fi onboard. Signal strength will always depend on the number of users online at the time and location of the ship.

Cell Service: We will be traveling in very remote areas where cell service may be intermittent. We recommend purchasing an international cell plan with your home carrier before you travel and activated before you depart home.

Waterproof Phone Pouch: Good idea to protect your phone especially with beach landing and if you use your phone as your main photographing device. Our staff favorite on Amazon is the Pelican 2 Pack Marine - IP68 Waterproof Phone Pouch.

Plugs and USB Ports: Electricity on the boat is 220v (like Israel). There will also be one 110v (USA) socket in your room and one in the bathroom. There are numerous USB ports situated around your room (for charging phones and electronics). Just remember to bring your cords.

Footwear: Comfortable walking shoes for our land excursions. Walking around the boat we recommend light footwear such as flip flops, sandals, boat shoes, etc.