

## **2024 COSTA RICA & PANAMA TRANSFER & CONTACT INFORMATION**



**Ship: Emerald Azzurra**

**Embarkation Location Address in Puerto Caldera Cruise Port:**

**Arrival San Jose Costa Rica Airport January 23: Transfer Information**

**Ship Contact: Emerald Azzurra**

**Tel:** US Satellite phone number: +1 954 526 7254

**Email:** gs.emeraldazzurra@emeraldcruiises.com

**Disembarkation Location Address in Panama:** Fuerte Amador cruise terminal

**Arrival San Jose Airport: January 22 Pre-Tour group transfer information**

**Transfer Local Phone Number:** +(506) 8849-8138

**Hotel information:** Intercontinental Hotel Costa Rica: In Front of Multiplaza San Jose 11856-1000 Costa Rica.

**Tel:** +506 2 2082100

**San Jose arrival, group airport transfer instructions on January 22 (for registered pre-tour guests):** Upon arrival, please collect your luggage and exit through the sliding doors near the luggage carousels. Then look for the KRC Expeditions representative waiting for you who will be holding a “KRC Expeditions” sign.

## Arrival Panama City Airport January 23: Transfer Information

Transfer Local Phone Number: TBA

**San Jose Costa Rica arrival, group airport transfer instructions on January 23:** Those guests arriving SJO on January 23 should collect their luggage and exit through the sliding doors near the luggage carousels. Then look for the Emerald Azzurra representative who will be waiting for you holding an **Emerald Cruises** sign. Scheduled group transfers have been arranged. If you choose to transfer on your own on the day of embarkation, please inform the transfer representative prior to leaving the airport.

**Guests in Costa Rica prior to January 23 (not registered for pre-tour):** Please transfer on your own to the Puerto Caldera cruise port. It is approximately a 2-hour drive from San Jose to the cruise terminal.

**Ship will depart at approximately 18:00 on January 23. All guests are required to be onboard by 16:00.**

### Included Transfers:

**January 23-30:** Airport SJO to ship and ship to airport PTY

**Pre Tour – San Jose January 22-30:** Airport SJO to hotel, hotel to ship, and ship to airport PTY.

**Post Tour – Panama January 30-31:** Ship to hotel, hotel to airport PTY.

**Guests who arrive outside of transfer guidelines:** Please note guests who arrive outside of transfer guidelines due to missed or delayed flights should contact the ship to possibly plan to meet the ship during its tour. Please note that due to the remoteness of our program it may be difficult for guests to “catch up” to the vessel. Ship will depart at approximately 18:00 on January 23. All guests are required to be onboard by 16:00. If further assistance is required, please do not hesitate to call the Azzurra guest reception. *Again, we highly recommend that passengers take out travel insurance for those unforeseen issues that may arise during travel, that may cause you to be delayed or miss your cruise.*

### Emerald Azzurra Contact Information

**Tel:** US Satellite phone number: +1 954 526 7254

**Email:** gs.emeraldazzurra@emeraldcrucises.com

**Kosher River Cruises USA & Israel office:** +1 310-237-0122

**Check-in:** Check-in is after 15:30. Most of the ship’s facilities, including your stateroom or suite, will not be available until after 15:30. We appreciate your understanding and cooperation. Complimentary coffee, open bar and light snacks will be available for your enjoyment beginning only at 16:00 in the lounge. Please note that ship services will not be available for guests until after 16:00. General programming will begin at approximately 17:30. Please see your onboard daily schedule when you arrive for exact times and details on programming.

**Disembarkation January 30 – Panama City**

Group airport transfer from the Azzurra to Panama City (PTY) airport will depart Fuerte Amador cruise terminal approximately 3 hours prior to your flights scheduled departure time. All guests must vacate their cabin at approximately 8:30 am. Guests are welcome to congregate in the public areas until their scheduled transfer times. Please note all guests must vacate the ship by 10:30 am which will be the final scheduled airport transfer. It is approximately 45-minute drive from the port to the airport. Boat is scheduled to arrive to Panama City at approximately 8:00 am. We have recommended in our materials that all guests arrange flights after 12:00 pm to ensure that you have ample time to check-in for your flight. You may be able to arrange directly with the ship's reception for a private taxi service with payment made directly to the taxi service or ship's reception for those guests not interested in transferring with the group.

### **Disembarkation January 30 – Panama City Post Tour**

Guests taking part in our Panama City post tour will depart the ship at approximately 10:00 am and begin your tour program. *Please see below details on the Panama City post-tour program.*

### **Airport Transfers January 31 – Panama City**

Private airport transfers from hotel to airport will take place approximately 3.5 hours prior to your scheduled flight time. Those guests with late day departures can request a late check-out from the hotel front desk. Please note this is at the discretion of the hotel and will depend on their next day's availability.

*\*Please note schedules and docking times are subject to change*

## **PRE-TOUR COSTA RICA – JANUARY 22**

For those guests taking part in our pre tour program please review your schedule and instructions below.

### **Contact Information 24/7**

Contact: Patricia Reyes

Email: [arawak2adventures@gmail.com](mailto:arawak2adventures@gmail.com)

Tel +(506) 8849-8138

Hotel: The Intercontinental Costa Rica: <https://www.ihg.com/intercontinental/hotels/us/en/san-jose/sjoha/hoteldetail>

January 21: Guests pre-registered arriving for an additional night hotel January 21

### **Transfer from San Jose International Airport (PTY) to City Hotel**

Welcome to Costa Rica: You will be picked up at the arrival of your flight and privately transferred to your hotel in San Jose just 20 minutes away. Right after exiting customs at the airport, you should look for a KRC Expeditions sign with your family's last name, which will be held by our representative.

Meals: N/A

## January 22: Pre-Tour Program

Welcome to Costa Rica: You will be picked up at the upon the arrival of your flight and privately transferred to your hotel in San Jose just 20 minutes away. Right after exiting customs at the airport, you should look for a KRC Expeditions sign with your family's last name, which will be held by our representative.

### **Dinner: 19:00**

Enjoy a delicious dinner at your hotel. For those guests arriving on late flights that will arrive to hotel after 20:30, we will supply a takeout dinner in your hotel room.

Meals: D

## January 23: Tour & Transfer to Ship

**Shul & Breakfast:** This morning guests have the option of joining the 6:30am Shacharit minyan at the local synagogue in San Jose. A private transfer will take you from your hotel to the shul and return. Breakfast at the hotel will begin at 7:30 am.

**Included:** Transfers to shul, private buffet breakfast at hotel.

**Tour: Coffee Plantation and Cloud Forest:** We begin our day with a visit to a coffee plantation and tasting. Here at the foot of a spectacular volcano experience the miraculous journey of coffee. Get a hands-on look at a working tree nursery, wet mill, drying patio and roaster. See what is being done to empower farmers, promote sustainable practices and develop the next generation of coffee. Your plantation tour ends with a coffee tasting of several different local varieties. On your return to San Jose, we travel through spectacular rain and cloud forests and may have an opportunity to stop for some interpretation from our local guides.

**Schedule:** Departure from hotel at 9:00am

**Duration:** Approximately 3.5 hours

**Includes:** Transportation from and to the hotel, admission tickets, bilingual guide.

**What to Bring:** Comfortable clothing and shoes, sunglasses, camera, hat, sunscreen.

### **Lunch**

After touring we will enjoy a delicious buffet style lunch at our hotel at 12:30pm

Meals: B, L

**Transfer to ship:** We have requested a late check-out (approximately 13:30) from the hotel. Please note this is at the discretion of the hotel and will depend on its next day's availability. Transfer to the ship will be at approximately 14:00. It is approximately a 2-hour drive from hotel to the ship as we traverse the Continental Divide to the Pacific side of Costa Rica to our ship waiting for us at Puerto Caldera. Ship will depart at 18:00.

# PRE-TOUR PANAMA CITY – JANUARY 30-31

For those guests taking part in our post tour Panama program please review your schedule and instructions below.

## Contact Information 24/7

Contact: Marco Alvarez

Email: [operations@trulypanama.com](mailto:operations@trulypanama.com)

Tel +(507) 398 0541

Cell +(507) 6674 7547

Hotel: The Bristol: <https://www.bristolpanama.com>

## Transfer from Ship & Tour

Welcome to Panama City: You will be picked up at your ship at approximately 10:00 am. We begin our day with a panorama bus tour of Panama City and its surrounds where your guide will illuminate some of the highlights of this tropical metropolis. Next, we will stop at our hotel to unload our luggage and prepare for check-in later in the day.

**Transfer for Lunch (dairy meal):** After our morning touring, we will transfer to a kosher restaurant and enjoy a delicious lunch.

## Afternoon Tour: Panama Canal & Old Quarter:

**Panama Canal:** Here your guide will introduce you to some of the most important and unique details of this marvel of engineering. You will learn about the history and construction of the first set of locks at the Visitor's Center and Museum and may have the opportunity to watch massive vessels transit through the locks.

**Panama City & The Old Quarter:** Start with a visit to the picturesque Casco Viejo, commonly called the walled city. Casco Viejo was founded by the Spaniards in 1673 after the First City of Panama (Old Panama) was destroyed. Together with Old Panama, the Casco Viejo is recognized as a UNESCO World Heritage Site and is appreciated worldwide for its unique historical and artistic value. The neighborhood's character comes alive with a walk through its narrow cobblestoned streets. You will have the opportunity to appreciate this area's beautiful colonial and neoclassical architecture, squares, and monuments, while learning more about the history and culture of the city. On completion of our afternoon tour we will check-in to our hotel at approximately 17:00.

**Schedule:** Departure from ship at 10:00 am.

**Duration:** Approximately 7 hours

**Includes:** Transportation from and to the hotel, admission tickets, bilingual guide, lunch

**What to Bring:** Comfortable clothing and shoes, sunglasses, camera, hat, sunscreen.

**Roundtrip Transfer for Dinner (meat meal): 19:00**

You will be pick up at your hotel and privately transfer to the kosher restaurant to enjoy a delicious dinner.

Your guide & driver will be waiting for you at the restaurant to take you back to your hotel.

**Meals:** B, L, D

**January 31: Shul & Breakfast:** This morning guests have the option of joining the 6:15 am Mincha minyan at the Beth El Ashkenazi Shul in Panama City. You will then be transferred to breakfast and return to hotel.

**Notes:** A second shuttle will leave the hotel at 7:00 am for those who prefer to arrive to the breakfast restaurant only.

**Airport Transfers January 31 – Panama City**

Private airport transfers from hotel to airport will take place approximately 3.5 hours prior to your scheduled flight time. Those guests with late day departures can request a late check-out from the hotel front desk.

Please note this is at the discretion of the hotel and will depend on their next day's availability.

*\*Please note schedules and docking times are subject to change*

## QUICK TIPS & OUR STAFF RECOMMENDATIONS

**Casual Dress:** This will be a very laid-back cruise; we recommend comfortable light clothes – will be in a warm tropical climate. Dinner dress is casual nice, Shabbat is of your own personal choice.

**Washer & dryers onboard:** Pack light, there are free self-serve washers & dryers onboard (detergent provided), or paid laundry services.

**Religious items:** Siddurim etc.....

**Bug Spray & Sunscreen Lotion**

**Beach / Water Shoes:** Recommend for our water activities and zodiac beach landings.

**Motion sickness aids (if susceptible to motion sickness):** We recommend Meclizine which is a prescription patch from your physician. Dramamine can be purchased over the counter at your local drug store. \*Please note this is only a recommendation with final decision to be made between the patient and their physician.

**Wi-Fi:** There is free satellite wifi onboard. Signal strength will always depend on the number of users online at the time and location of the ship.

**Cell Service:** We will be traveling in very remote areas where cell service may be intermittent. We recommend purchasing an international cell plan with your home carrier before you travel and activated before you depart home.

**Waterproof Phone Pouch:** Good idea to protect your phone especially with beach landing and if you use your phone as your main photographing device. Our staff favorite on Amazon is the Pelican 2 Pack Marine - IP68 Waterproof Phone Pouch.

**Plugs and USB Ports:** Electricity on the boat is 220v (like Israel). There will also be one 110v (USA) socket in your room and one in the bathroom. There are numerous USB ports situated around your room (for charging phones and electronics). Just remember to bring your cords.

**Footwear:** Comfortable walking shoes for our land excursions. Walking around the boat we recommend light footwear such as flip flops, sandals, boat shoes, etc.