

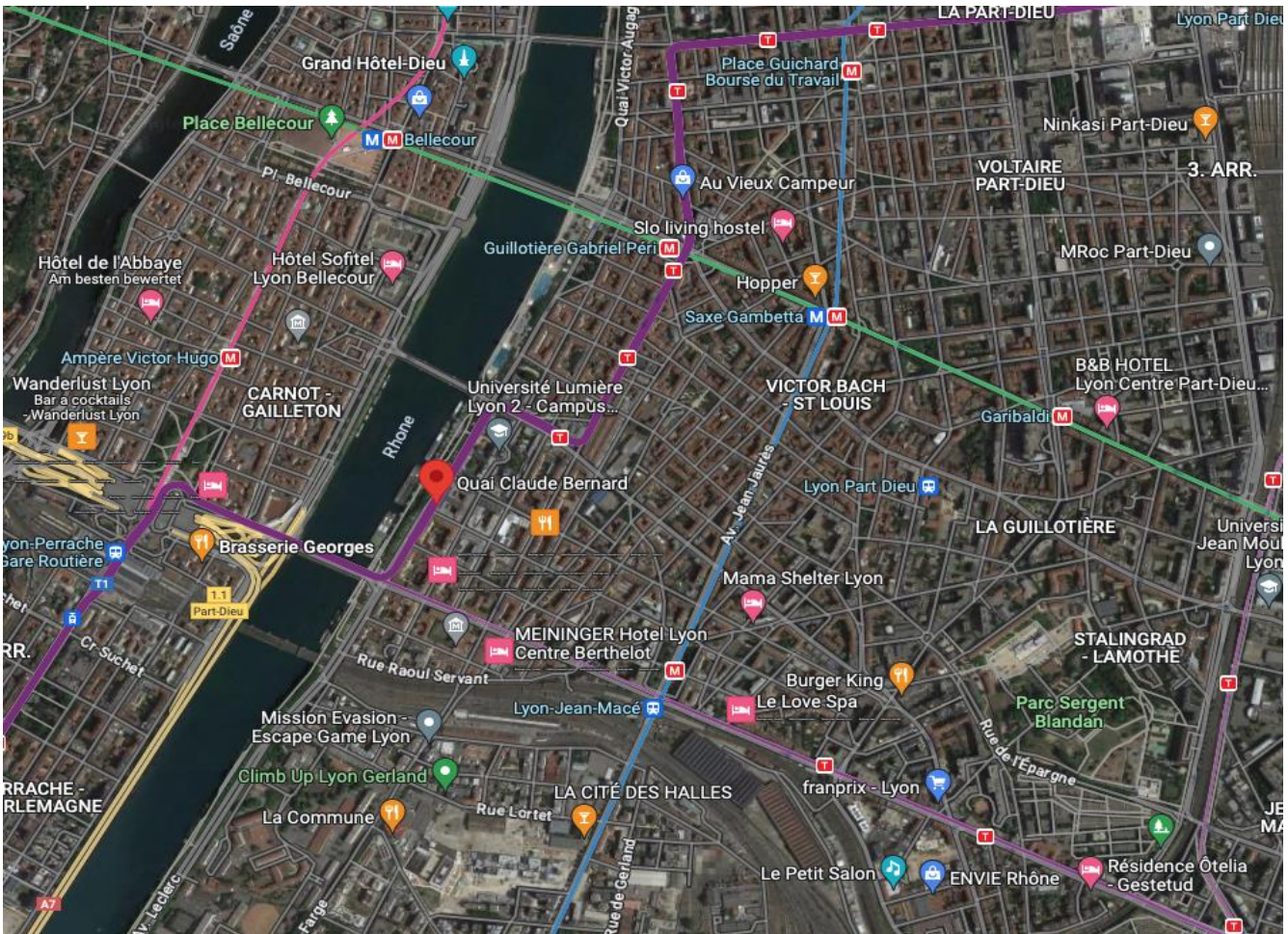
ENCHANTING RHONE – PROVENCE FRANCE 2023

TRANSFER & CONTACT INFORMATION



Ship: MS Amadeus Provence

Embarkation & Disembarkation Port Location Address in Lyon: Quai Claude Bernard, Lyon



Arrival Lyon Airport October 19 Transfers Information

Transfer Local Phone Number: **+33 4 78 98 56 49**

Lyon arrival group airport transfer instructions: Upon arrival, please collect your luggage and exit through the sliding doors near the luggage carousels. Next, look for Amadeus representative who will be holding a **K River Cruise** sign who will be waiting for you.

Scheduled group transfers are scheduled until approximately 16:00. If you choose to transfer on your own on day of embarkation, please inform the transfer representative prior to leaving the airport.

Guests who arrive outside of transfer guidelines: Please note, guests who arrive outside of transfer guidelines due to missed or delayed flights should make their own way to the ship via taxi. Ship will depart at approximately 17:00. If further assistance is required, please do not hesitate to call Luftner Amadeus Guest reception at:

Ship Reception Phone Number: +33 6 74 65 82 79

Kosher River Cruises USA & Israel office: +1 310-237-0122

Pre-check-in arrivals: Guests arriving prior to check in will be able to leave their luggage outside the ship (under supervision) from 10:00 onwards. Due to local regulations and guidelines from the port authority and the provisioning of the ship, guest will not be allowed onboard until approximately 13:00 and then only on the sun deck until check-in at 15:00.

Check-in: Check-in is after 15:00. Most of the ship's facilities, including your stateroom or suite, will not be available until after 15:00. We appreciate your understanding and cooperation. Complimentary coffee, water and light snacks will be available for your enjoyment beginning only at 16:00 at the coffee stations and in the lounge. Please note ship services will not be available for guests until after 16:00. General programming will begin at approximately 17:30. Please see your onboard daily schedule when you arrive for exact times and details on programming.

Disembarkation October 26

Group airport transfers will be arranged according to flight departures. Please note the boat is scheduled to arrive back at Lyon the day before at approximately 2:00am, on October 25, for a full day of city touring. You will be informed the night before of your specific transfer time with your bags tagged accordingly. The last transfer will be at approximately 9:30 am. If you have a late day departure and are taking a private transfer or taxi from the ship to the airport, you may have the option (depending on the boat schedule) of leaving your luggage onboard and exploring more of Lyon on your own, then returning to the ship to collect your luggage and meet or arrange your airport transfer on your own or with the ship directly. You can arrange directly with the ship's reception a private taxi service for late transfers to the airport with payment made directly to the taxi service.