

THE NETHERLANDS – HOLLAND & BELGIUM 2023

TRANSFER & CONTACT INFORMATION



Ship: The Amadeus Luftner Queen

Embarkation & Disembarkation Port Location: IJRO 3

Address: IJ RO 3 on the street de Ruijterkaade (see map to the right of the Centraal Station)

Arrival Amsterdam Airport August 21 Transfers Information

Transfer Contact Name: TBA (*please check back, information will soon be updated*)

Local Phone Number: TBA (*please check back, information will soon be updated*)

Amsterdam arrival group airport transfer instructions: Upon arrival, please collect your luggage and exit through the sliding doors near the luggage carousels after customs. Next, follow signs to “trains” in the Schiphol Plaza. There will be a “Meeting Point” sign across from the Burger King and Starbucks. A Luftner Amadeus representative will be holding a Luftner Amadeus / KRC River Cruise sign will be waiting for you.



Scheduled group transfers are scheduled for approximately 11:30a, 13:30 and 14:30 / 15:00. Times are based on guest arrival times and when they have cleared passport control and customs and are subject to change. If you choose to transfer on your own on the day of embarkation, please inform the transfer representative prior to leaving the airport.

Guests who arrive outside of transfer guidelines: Please note, guests who arrive outside of transfer guidelines due to missed or delayed flights should make their own way to the ship via taxi. Please note the ship will be located within walking distance of the Central Rail Station, about 25 minutes from the airport. If further assistance is required, please do not hesitate to call Luftner Amadeus Guest reception at +43 664 812 92 06.

Ship Reception Phone Number: +43 664 812 92 06

Kosher River Cruises USA & Israel office: +1 310-237-0122

Pre-check-in arrivals: Guests arriving prior to check-in will be able to leave their luggage outside the ship (under supervision) from 12:00 onwards. Due to local regulations and guidelines from the port authority and the provisioning of the ship, guests will not be allowed onboard until approximately 13:30 and then only on the sun deck until check-in at 15:30.

Check-in: Check-in is after 15:30. Most of the ship's facilities, including your stateroom or suite, will not be available until after 15:30. We appreciate your understanding and cooperation. Complimentary coffee, water and light snacks will be available for your enjoyment beginning only at 16:00 at the coffee stations and in the lounge. Please note ship services will not be available for guests until after 16:00. General programming will begin at approximately 17:30. Please see your onboard daily schedule when you arrive for exact times and details on programming.

Amsterdam Dock Location

